

## Facts about The Well

- ❖ *The Well* is the successor to the work that the bookshop that the Church of Scotland had in Allison St in Glasgow - which was started by Rev Emmanuel Johnston. The CofS first working among the Asian Communities of S Glasgow in 1963!
- ❖ *The Well*, was first known as *The Well Asian Information and Advice Centre* - it became *The Well, Multi-Cultural Advice Centre* in 2011, when it became an independent charity, from the CofS.
- ❖ The Well's name comes from John 4, from Jesus' encounter with the woman at The Well.
- ❖ The change of name was the diverse community who now live in Govanhill.
- ❖ 51% of the service users have their ethnic roots in Pakistan.
- ❖ The next biggest group who use The Well are Slovakian with 18% of our service users.
- ❖ In 2004 The Well dealt with 843 enquiries. In 2014 The Well dealt with 8018 enquiries and saw 1209 individuals!
- ❖ The Well has a team of 30 volunteers, 1 full time and 2 part-time members of staff.
- ❖ The Well deals with a range of enquiries from benefits to utilities, from job searches to family and personal. It is a drop-in first level advice service, we never know who is going to come, nor what they are going to bring.
- ❖ In partnership with Govanhill Free Church, The Well has separate English classes for men & women, a female and child group. In addition to these, there is a craft group for women and men's computer classes.
- ❖ The Well depends on gifts from churches, individuals and charitable trusts to survive.
- ❖ All staff, volunteers and board members must have a live church connection as The Well seeks to "serve our multi-cultural neighbours holistically, and enable others to do the same"
- ❖ Our Values are rooted in our faith in Jesus Christ and we constantly seek to treat others as we would like to be treated.
- ❖ Govanhill Law Centre and Positive Action in Housing have surgeries in The Well.
- ❖ The Well is managed by a Board of Trustees.

More information is available on [www.thewell.org.uk](http://www.thewell.org.uk)